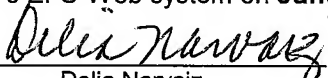


<b>IN THE UNITED STATES PATENT AND TRADEMARK OFFICE</b>	
<b>SUPPLEMENTAL AMENDMENT</b>	Atty. Docket No. <b>VIGN1460-1</b>
Applicant <b>John C. Artz, Jr.</b>	
Application Number <b>10/616,107</b>	Date Filed <b>07/09/2003</b>
Title <b>System and Method of Associating Events with Requests</b>	
Group Art Unit <b>2455</b>	Examiner <b>Duong, Oanh L.</b>
Confirmation Number: <b>1669</b>	

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Commissioner for Patents  
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Dear Sir:

<p style="text-align: center;"><b><u>Certificate of Transmission Under 37 C.F.R. § 1.8</u></b></p> <p style="text-align: center;">I hereby certify that this correspondence is being deposited electronically with the U.S. Patent and Trademark Office using the United States Patent and Trademark Office's EFS-Web system on <b>June 5, 2009</b>.</p> <p style="text-align: center;">   Delia Narvaiz </p>
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This paper is submitted in response to a request from Examiner Duong for an amendment showing changes relative to a previous Examiner's Amendment. Please reconsider the application in view of the following amendments and remarks.

**Amendments to the Claims** begin on page 2 of this paper.

**Remarks** begin on page 8 of this paper.